

To the Aircraft Dispatchers, System Controllers, and Instructors of JetBlue Airways,

We are reaching out to you in solidarity—as fellow aviation professionals who understand the responsibility you carry every day and the pressure that comes with it.

Dispatchers, system controllers, and instructors are safety-critical professionals. You are trusted with operational decisions, regulatory compliance, training the next generation, and supporting every flight from the ground. Yet across this industry, these responsibilities are too often met with limited input, uneven standards, and decisions made without the voices of the people doing the work. That’s why organizing matters.

Organizing is not about creating conflict, it’s about creating balance. It’s about having a collective voice so that safety, professionalism, staffing, training standards, schedules, and working conditions are shaped with you, not simply handed down to you. When aviation professionals stand together, they are harder to ignore and better positioned to protect both safety and their careers.

We also recognize that organizing at JetBlue is not easy. The company has historically taken a strong anti-union stance, which can make conversations about collective action feel risky or uncomfortable. But it’s important to remember this: every organized workgroup in this industry started exactly where you are now, with conversations among coworkers and the decision to support one another.

Both of our organizations have long represented aircraft dispatchers and supported aviation professionals across the industry. While we are separate unions with different structures, we are united in one core belief: **aviation professionals deserve respect, a voice, and the right to stand together collectively.** The decision about representation is yours alone, what matters most is that you are informed, engaged, and empowered.

Our call to action is simple:

Talk to each other.

Ask questions.

Learn your rights.

Get involved.

Organizing begins with conversations among peers who share the same responsibilities, challenges, and pride in the work they do. No one understands your job better than you—and no one will advocate for it more effectively than a united workgroup.

Whatever path you choose, know that solidarity has always been the foundation of progress in this profession. You are not alone, and your voice matters.

In unity and respect,

Brian Bourbeau
President
TWU Local 592

Jeff Donaldson
President
PAFCA International

Kevin Thurston
President
TWU Local 550 (Southwest
Airlines)